



Land Management Consulting

Discover technology solutions for permitting, inspection, and licensing


Experience and expertise you can trust

There are numerous challenges accompanying the administration of land-use planning, environmental regulation, building safety code, and property code enforcement. Your staff is tasked with providing responsive, equitable, and efficient service to your community. To achieve this goal, communities use land management technologies to deliver accurate information, ensure coordinated delivery, and promote transparency for all interactions with citizens, applicants, and agency staff through multiple channels — in the office, online, over the phone, or in the field using mobile devices. We'll help you integrate your core information systems and associated processes with other key business systems, such as:



Core systems

- Address management
- Building safety code enforcement
- Planning/Zoning management
- FEMA flood (CRS) management
- Fire code enforcement
- Land ownership
- Licensing/Event management
- Permitting & plan review
- Public safety ordinance enforcement
- Property code enforcement



System integrations

- Customer (311) information
- Document management ECM
- Enterprise messaging
- Fire inspection/Records management
- Financial management
- Geographic information systems
- Revenue collection & receipting
- Service request management
- Utility billing

Land management and permitting systems and processes

Our experts help communities like yours administer community development, inspection, and code enforcement services. We'll help with:



Solution assessments, planning, & implementation strategies



Solution selection & investment analysis



Solution implementation quality & risk mitigation assurance



Process improvement & solution optimization



How we help

Our consultants have been in your shoes and appreciate the capabilities of today's land management technologies to support decisions. We've worked as members of planning commissions, as planning/zoning consultants, and as GIS professionals. Using a life cycle approach, we'll ensure your processes align with your technology, ultimately allowing your staff to provide the level of service your customers appreciate and expect.

WE'LL HELP YOU TRANSFORM YOUR TECHNOLOGY RESOURCES.

Transforming and improving your technology will not only drive efficiencies, saving time and money, but will also allow you to deliver customer success. You'll be able to:

- Improve data to substantiate decisions.
- Increase process transparency & accountability.
- Promote information sharing.
- Optimize process workflows to eliminate silos.
- Streamline electronic plan routing & review.
- Deliver 24/7 self-service capabilities to your customers.
- Streamline your activity & case reporting.
- Promote customer & citizen compliance.
- Reduce paper & ensure records retention.
- Enable field staff to work at customer locations.

WE'LL HELP YOU HARNESS PROVEN BEST PRACTICES.

New or improved technology isn't the end-all solution. We'll help you apply best practices to your processes for sustained, continuous improvement. We'll help you:

- Promote efficiency and performance.
- Define effective and efficient processes.
- Enforce responsibilities and accountabilities.
- Facilitate public engagement.
- Ensure staff are conscious of customer expectations.
- Embrace stakeholder change management principles.
- Foster organizational learning.
- Instill governance to promote continuous improvement.

