



Government Consulting Services

Leveraging technology, human, and operational resources to help you make the mark

You hear it all the time; governments must do more with less. If your organization is like others, you feel pressure to improve the quality, cost, and delivery of your services, but your budget isn't growing in proportion to rising demands. Our independent government consultants will find solutions for you that are grounded, practical, and collaborative. We'll take a holistic look at your organization and tailor our services to your distinct needs, culture, and goals. Whether you need help leveraging existing technologies, improving processes and operations, or enhancing your cybersecurity, we can help.

How can we help?



CYBERSECURITY

We'll assess, plan, design, and implement customized systems and processes to help you minimize and mitigate information technology security risks while keeping your data available, confidential, compliant, and safe. We provide information security risk assessments and audits, network security assessments, PCI-DSS compliance, Service Organization Controls (SOC) examination, disaster recovery, and more.



IT STRATEGIC PLANNING

We've helped more than 250 institutions assess their IT environment and develop strategies to increase the effectiveness and efficiency of their IT investments and support function. We'll assess your institution's position relative to peers and industry best practices. Frequent areas of focus include IT governance, use of vendors/third-party service providers, outsourcing, increasing demands on technology, IT support structure, and the robustness of the technical environment. We'll help your team create a vision and a plan to match your IT investment strategy and activities to your business goals and objectives.



SOFTWARE SELECTION & IMPLEMENTATION

From the initial assessment, through the RFP, selection, and implementation process, our experts will guide you every step of the way. We'll help you mitigate risks, uncover the nuances of your operations, and identify your specific requirements. And, we're independent. That means we'll help you find the best solution that works for you — not for us.



SMART CITIES CONSULTING

Our team can help determine if your city can support smart solutions, engage citizens, gather funding, and support the infrastructure of a Smart City strategy to improve the quality, health, and safety of municipal residents. We'll assist your team in evaluating state-of-the-art technology, consider risks and challenges, evaluate governance and partnership requirements, and develop a plan appropriate for your community.



RISK MANAGEMENT/INTERNAL AUDIT

Our team provides a close review of your people, processes, and technology to assess and remediate risks right away. Our risk assessments have proven to aid organizations in prioritizing IT resources, developing audit plans, and assessing control gaps for IT organizations.



OPERATIONS IMPROVEMENT

Whether you're looking to streamline your processes, save money, or better serve your constituents, we'll help you maximize your budgets, incorporating best practices that will make your organization more efficient, effective, and productive. Our professionals will tailor a program specific to your needs from simple process mapping, to re-engineering, to leading/teaching a team of your staff in a LEAN process improvement initiative.

Experienced and trusted advisors

We've provided technology services for our public sector clients for over 30 years, and our government technology team has served over 1,000 public entities. Our consultants have earned a variety of professional designations, including project management professional (PMP), Prosci Change Management, and LEAN certifications, and they will help you complete large, complex projects on time, on budget, and on track with your goals. Our professionals actively participate in national and local chapters of government professional organizations, including the Public Technology Institute, Government Management Information Systems, the International City/County Management Association, and the Government Finance Officers Association.